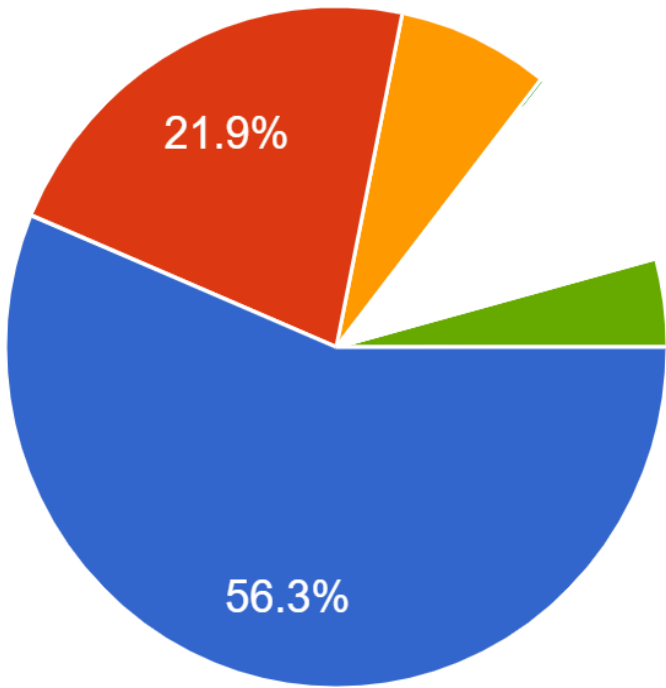


DENTISTS SURVEY RESULT

The SDC circular cites the increase in patient complaints as the reason for the Framework and COCs.

959 responses

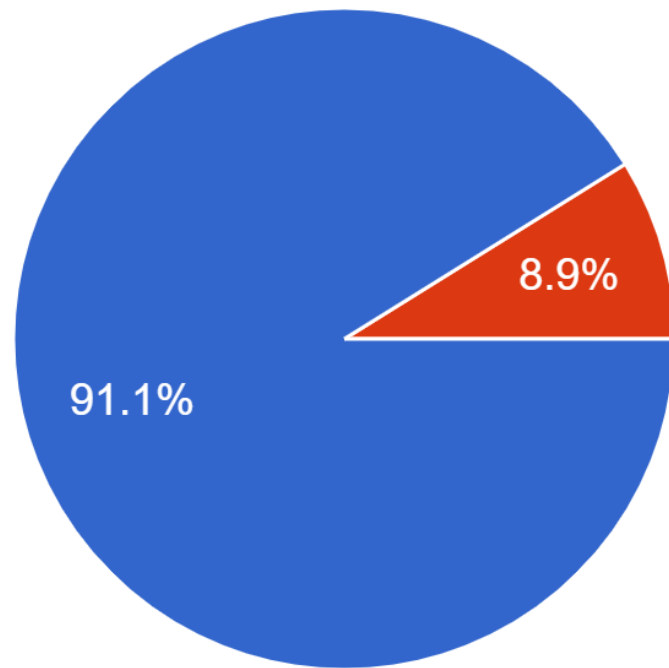
LESS THAN 8% CITED LACK OF COMPETENCE AS A REASON FOR INCREASE IN PATIENT COMPLAINTS



- Lack of communication by the dentist
- Unethical conduct of the dentist
- Lack of competence by the dentist i...
- all the above
- Increase in population and increase...
- Big increase in dentists number will...
- Miscommunications/ misunderstand...
- Change in patient demographic. Mo...

Do you think the implementation of the Framework of Competency and Certificate of Competency will raise the cost of dental care?

959 responses

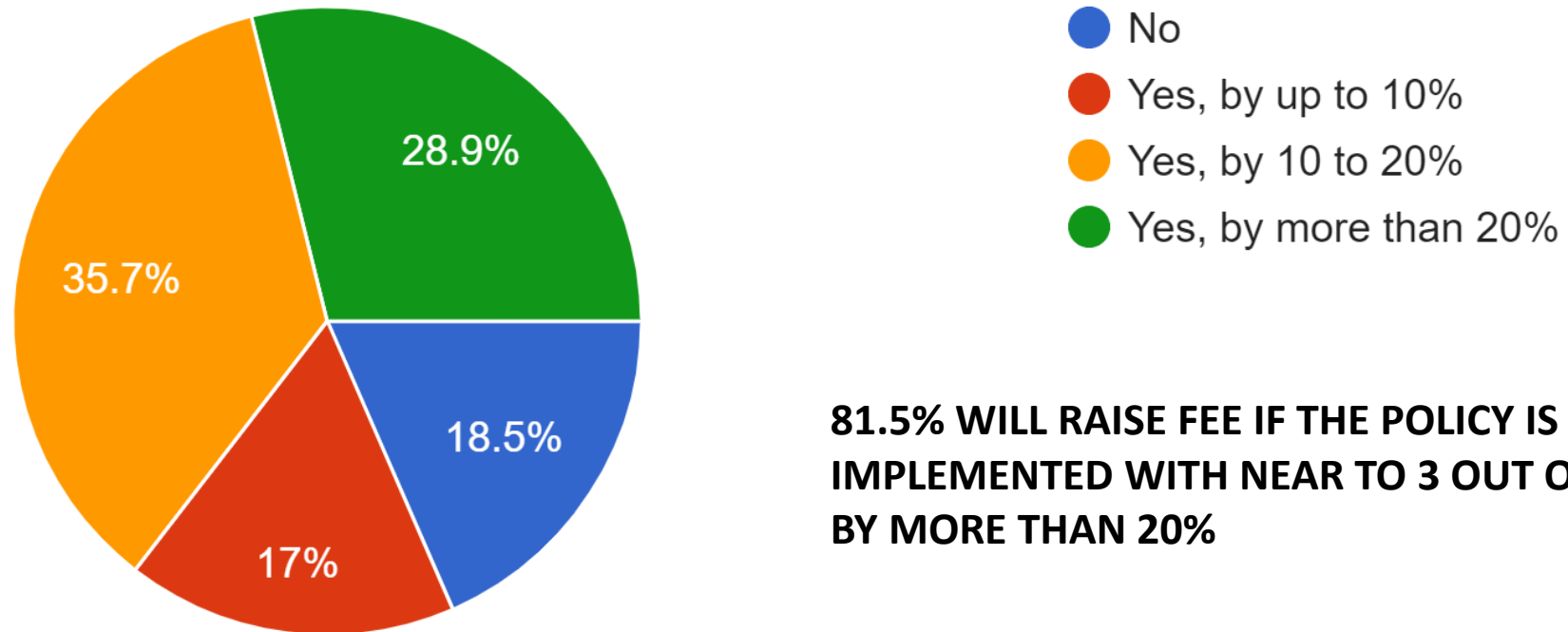


● Yes
● No

**91% OF THE RESPONDENTS THINK THE PROPOSAL
WILL RAISE THE COST OF DENTAL CARE**

Would you raise your fees with the implementation of the policy? If so, how much would you raise it by?

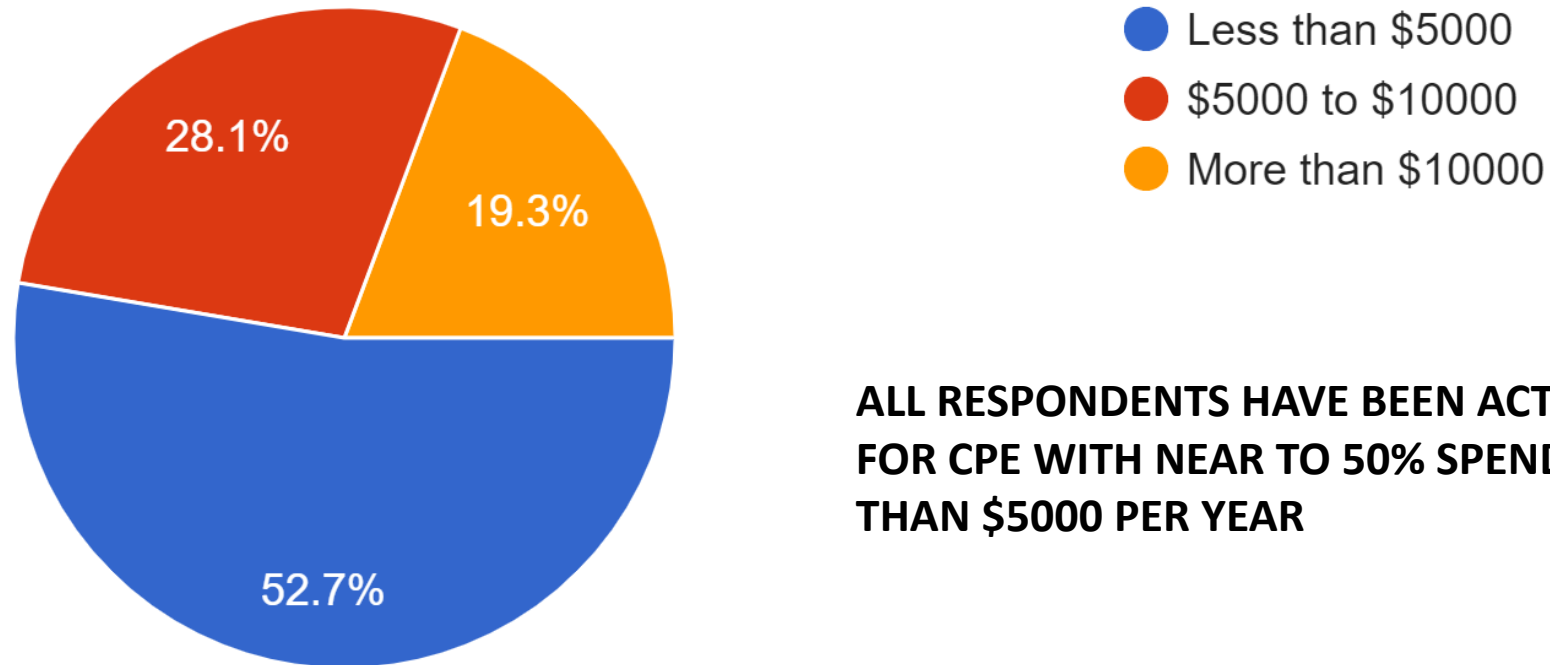
959 responses



81.5% WILL RAISE FEE IF THE POLICY IS IMPLEMENTED WITH NEAR TO 3 OUT OF 10 RAISING BY MORE THAN 20%

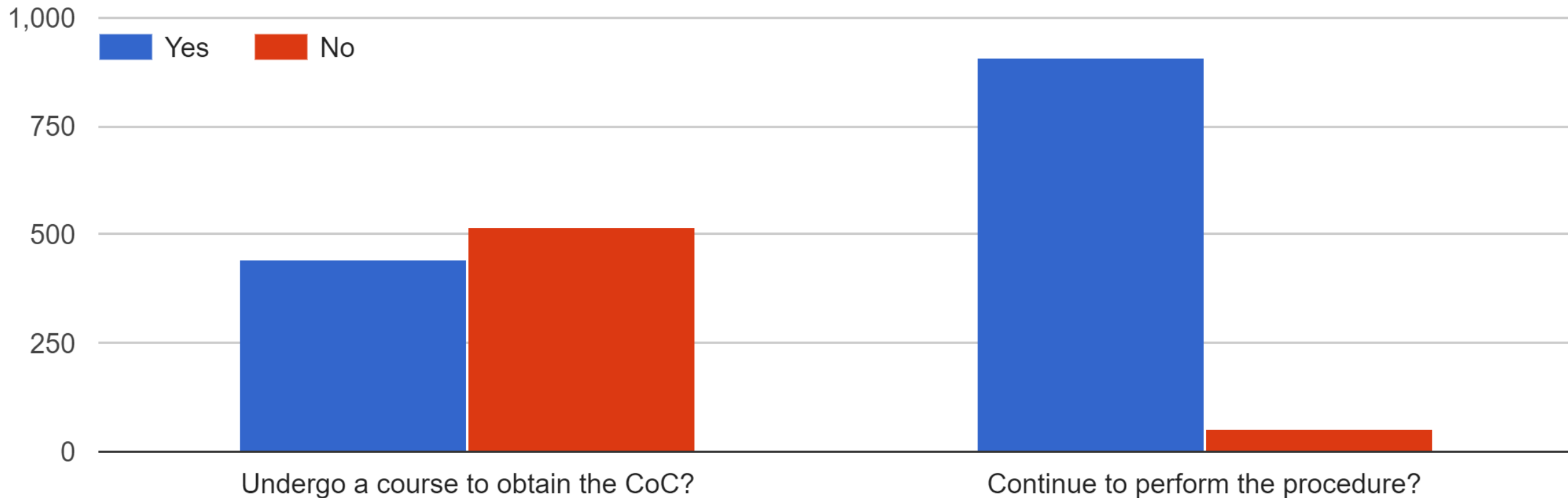
How much did you spend on Continuing Professional Education in calendar year 2018?

959 responses



ALL RESPONDENTS HAVE BEEN ACTIVELY GOING FOR CPE WITH NEAR TO 50% SPENDING MORE THAN \$5000 PER YEAR

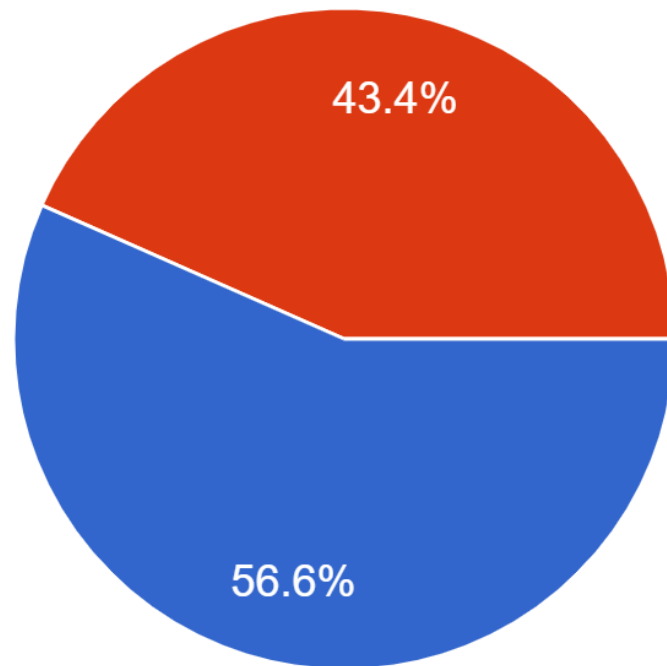
If the SDC issues a non-compulsory COC for a procedure that you are already performing, would you



MORE THAN 54% WILL NOT UNDERGO A COC COURSE AND NEAR TO 95% WILL CONTINUE TO PERFORM THE PROCEDURE INDICATING THE GENERAL LACK OF SUPPORT FOR THE COC/FRAMEWORK PROPOSAL

Are you concerned that the public and your patients will perceive you as not competent if you decide not to take up ...y, even if the CoC is not compulsory?

959 responses

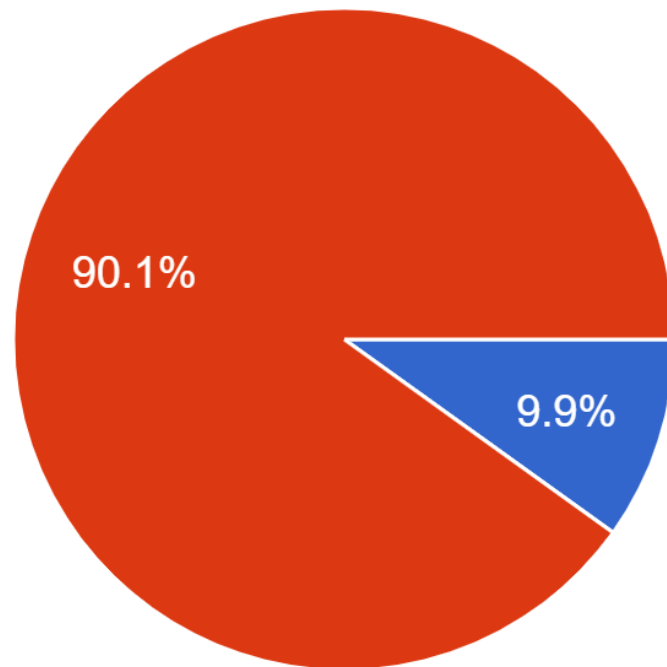


● Yes
● No

MORE THAN HALF (56%) ARE CONCERNED ABOUT THE PUBLIC/PATIENTS PERCEPTION OF THEM NOT COMPETENT INDICATING THE POTENTIAL CONFUSION THE POLICY WILL CAUSE TO THE PUBLIC/PATIENTS

Do you think this policy will reduce the number of complaints?

959 responses

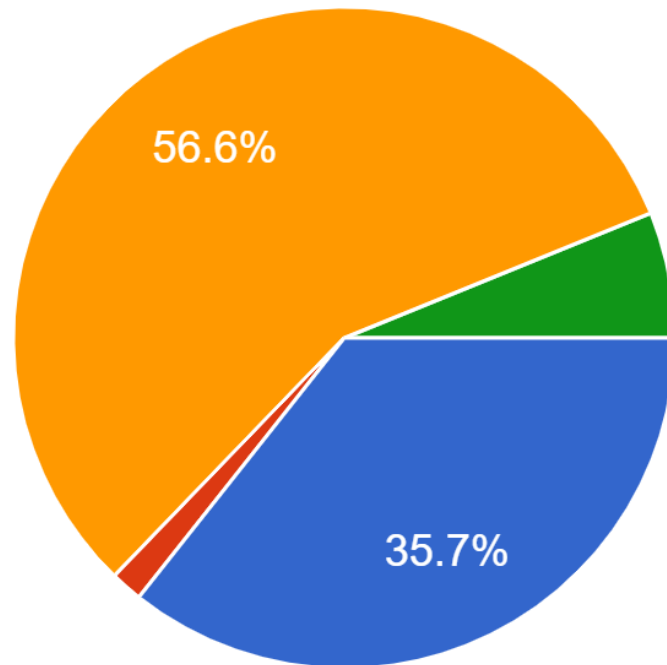


● Yes
● No

90% OF RESPONDENTS DO NOT BELIEVE THAT THE POLICY WILL REDUCE THE NUMBER OF COMPLAINTS INDICATING THAT THE POLICY HAS NOT BEEN PROPERLY STUDIED AND NO OTHER ALTERNATIVES HAVE BEEN CONSIDERED PRIOR TO THE PROPOSAL

There are suggestions on other options to improve public safety and increase the quality of dental care. W...f these options over the proposed CoC?

959 responses



- Yes, I prefer the above options
- No, I prefer the CoC
- Maybe the above options, but need more details
- Not applicable to me

**LESS THAN 2% RESPONDENTS PREFER COC POLICY
INDICATING THAT AN OVERWHELMING DENTAL
FRATERNITY PREFER OTHER ALTERNATIVES THAN COC**

PUBLIC SURVEY RESULT

PUBLIC SURVEY METHODOLOGY

STUDY SPECIFICATIONS



Methodology

Face to face
interviews Phone
calls



Coverage & Language

Singapore,
English



Respondent Criteria

Singaporeans, Permanent
Residents 25 - 60



Length of Survey

~4-6 mins per person
average



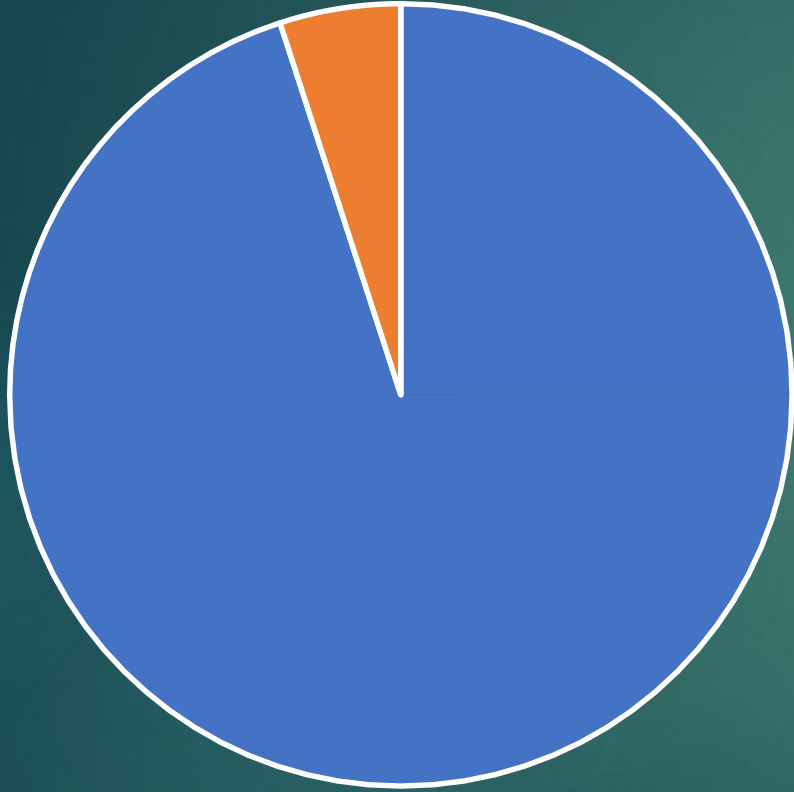
Data collection Period

2 August – 15
August 2019



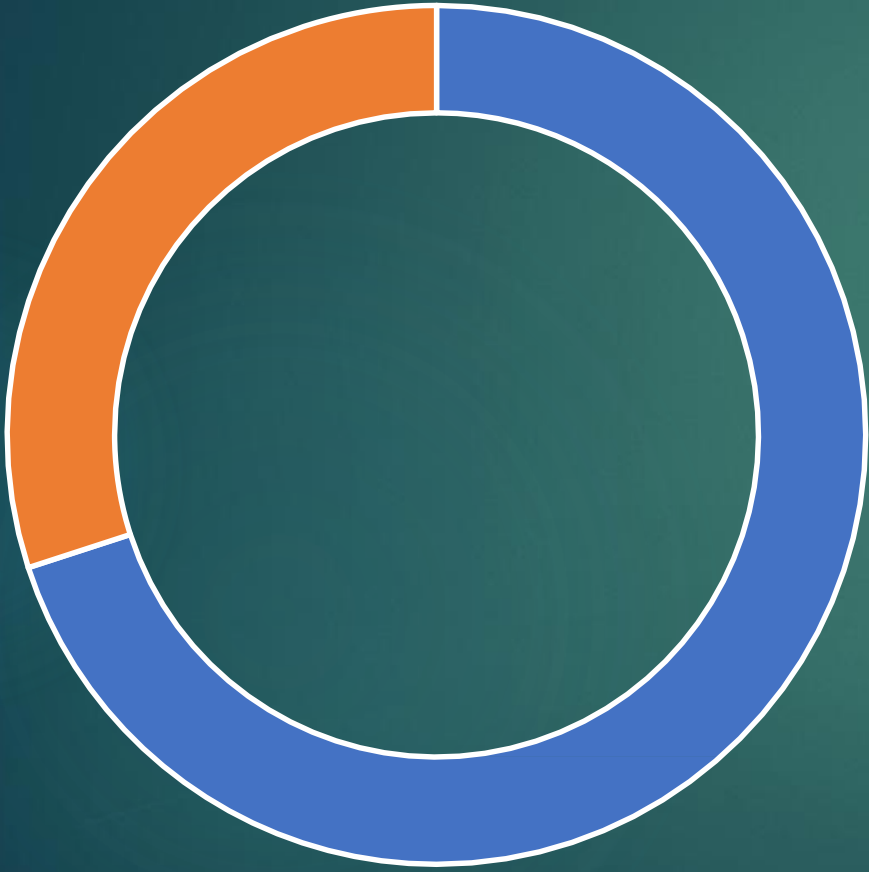
Singaporeans = 1412
Permanent
Residents = 26 Total
= 1438

Results – Dental costs



89% of respondents said they were concerned about the cost of dental care in Singapore.

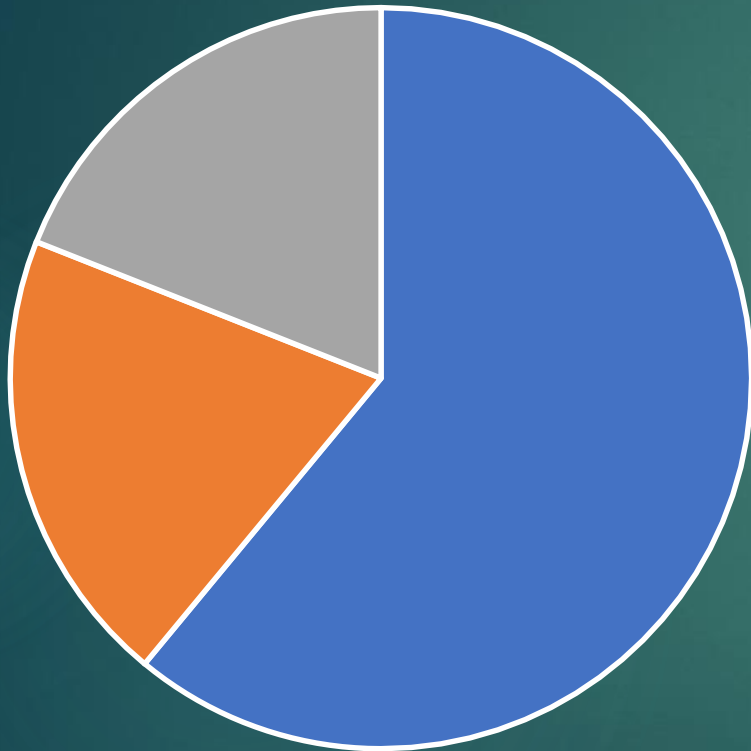
Results – Dental Care



71% of respondents visit a private dental practitioner for treatment.

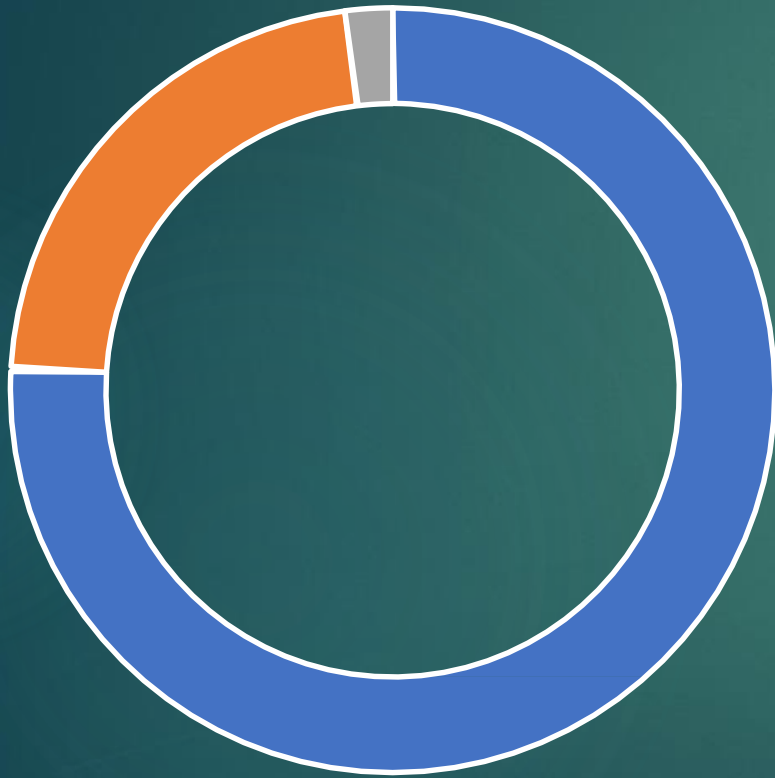
29% said they visit the National Healthcare Institution if they need treatment.

Results – DENTAL CARE



- **61% of respondents visit the dentist at least once a year.**
- **19% visit the dentist at least twice a year.**
- **17% have not visited a dentist over the last 3 years.**
- **3% said they haven't visited a dentist in 'many' years**

Results – Costs of Dental Care



- **89% said they were worried about the rising costs of dental care.**
- **10% said they are able to cope or would adjust to rising costs of dental care.**
 - **1% had no response.**
- **Of the 89% who said they were concerned, 32% said they would seek other alternatives like heading to JB or Bangkok if necessary.**

Results – Competency of dentists



- **100% of respondents who visited a dentist in the last year did not file any complaint against his/her dentist.**
- **100% of respondents who had visited a dentist in the last year also said their dentist was competent.**
- **Not a single respondent said they had filed a complaint against their dentist**