



# ETHICS FORUM 2025

## EMERGING TRENDS IN DENTAL COMPLAINTS

- Understanding the nature of complaints
- What can you do?
- How can we help?

**CPE**  
**Points 4**  
Non-Core

### Jointly delivered by:



**DR PUA HONG PING**

Chairperson of SDA's  
Ethics and Practice  
Management Committee



**A/PROF PATRICK TSENG**

President, SDC



**A/PROF ASHER LIM**

Executive Secretary, SDC



**DR JAMES FOSTER**

Head of Dental Services,  
Asia & Australasia  
@Dental Protection



**MS KUAH BOON THENG**

Hon Legal Advisor, SDA  
Managing Director  
Legal Clinic LLC

To help answer these questions, the Ethics & Practice Management Committee has arranged an afternoon with our panel from the Singapore Dental Association (SDA) and the Singapore Dental Council (SDC).

The SDC guides and regulates how dental practitioners deliver professional, safe and proper care through the SDC Ethical Code & Ethical Guideline which was in force since 2019. At the same time, the SDC has a moral duty to protect patient's oral health and safety by looking impartially into dental practitioner's misconduct and taking appropriate disciplinary actions according to the Dental Registration Act.

SDA mediation committee helps to prevent the complaint from escalating to SDC by providing a channel for both the patient and the dentist to discuss and reach a common ground of understanding and settlement.

In this session, both SDA and SDC will share the trends in the types of complaints received.

**SATURDAY, 27 SEPTEMBER 2025**  
**2 - 6 PM**

ROOM FR4-5, LEVEL 4 ISCA HOUSE  
60 CECIL STREET, SINGAPORE 049709  
LOCATION OF ISCA HOUSE

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